

## Claims offices contact information

### Claims offices

Call your local BWC claims office for account and claims information, as well as help managing your workers' compensation claims.

#### Cambridge

61501 Southgate Road  
Cambridge, OH 43725-9114  
Claims 800-644-6292  
Employer services 740-435-4210  
Imaging fax 866-336-8352

#### Canton

339 E. Maple St., Suite 200  
North Canton, OH 44720  
Claims 330-438-0638  
Employer services 330-471-0937  
Toll free 800-713-0991  
Imaging fax 866-336-8352

#### Cincinnati

135 Merchant St., Suite 100  
Springdale, OH 45246  
Claims 800-644-6292  
Employer services 513-583-4403  
Imaging fax 866-336-8352

#### Cleveland

615 Superior Ave., W., Sixth Floor  
Cleveland, OH 44113-1889  
Claims 800-644-6292  
Employer services 216-787-3060  
Imaging fax 866-336-8352

#### Columbus

30W. Spring St., 11th Floor  
Columbus, OH 43215-2256  
Claims 614-728-5416  
Employer services 614-728-6457  
Imaging fax 866-336-8352

#### Dayton

3401 Park Center Drive, Suite 100  
Dayton, OH 45414  
Claims 800-644-6292  
Employer services 937-264-5217  
Imaging fax 866-336-8352

#### Garfield Heights

4800 E. 131 St., Suite A  
Garfield Heights, OH 44105-7132  
Claims 800-644-6292  
Employer services 216-584-0115  
Toll free 800-224-6446  
Imaging fax 866-336-8352

#### Lima

2025 E. Fourth St.  
Lima, OH 45804-4101  
Claims 800-644-6292  
Employer services 419-227-4116  
Imaging fax 866-336-8352

#### Mansfield

240 Tappan Drive, N., Suite A  
Ontario, OH 44906-1366  
Claims 800-644-6292  
Employer services 419-529-4528  
Imaging fax 866-336-8352

#### Portsmouth

1005 Fourth St.  
Portsmouth, OH 45662-4315  
Claims 800-644-6292  
Employer services 740-353-3419  
Imaging fax 866-336-8352

#### Toledo

1 Government Center, Suite 1136  
Toledo, OH 43604-0794  
Claims 800-644-6292  
Employer services 419-245-2474  
Imaging fax 866-336-8352

#### Youngstown

242 Federal Plaza, W., Suite 200  
Youngstown, OH 44503-1206  
Claims 330-797-5500  
Employer services 330-797-5010  
Toll free 800-551-6446  
Imaging fax 866-336-8352

#### Central Service Office

30W. Spring Street  
Columbus, Ohio 43215  
Claims 800-644-6292  
Imaging Fax 866-336-8352

#### TTY/TDD Ohio Relay Service

Statewide 800-292-4833

By calling **1-800-644-6292**, you can reach key information areas and customer service representatives ready to respond to inquiries. The number is effective nationwide, and in Canada. Automated phone services are available 24 hour a day.