

Service offices contact information

Service offices

Call your local BWC claims office for account and claims information, as well as help managing your workers' compensation claims.

Cambridge

61501 Southgate Road
Cambridge, OH 43725-9114
Claims 800-644-6292
Employer services 740-435-4210
Imaging fax 866-336-8352

Canton

339 E. Maple St., Suite 200
North Canton, OH 44720
Claims 800-644-6292
Employer services 330-471-0937
Toll free 800-713-0991
Imaging fax 866-336-8352

Cincinnati

135 Merchant St., Suite 100
Springdale, OH 45246
Claims 800-644-6292
Employer services 513-583-4403
Imaging fax 866-336-8352

Cleveland

615 Superior Ave., W., Sixth Floor
Cleveland, OH 44113-1889
Claims 800-644-6292
Employer services 216-644-6292
Imaging fax 866-336-8352

Columbus

30 W. Spring St., 19th Floor
Columbus, OH 43215-2256
Claims 800-644-6292
Employer services 614-728-6457
Imaging fax 866-336-8352

Dayton

3401 Park Center Drive, Suite 100
Dayton, OH 45414
Claims 800-644-6292
Employer services 937-264-5217
Imaging fax 866-336-8352

Garfield Heights

4800 E. 131 St., Suite A
Garfield Heights, OH 44105-7132
Claims 800-644-6292
Employer services 216-584-0115
Toll free 800-224-6446
Imaging fax 866-336-8352

Lima

2025 E. Fourth St.
Lima, OH 45804-4101
Claims 800-644-6292
Employer services 419-227-4116
Imaging fax 866-336-8352

Mansfield

240 Tappan Drive, N., Suite A
Ontario, OH 44906-1367
Claims 800-644-6292
Employer services 419-529-4528
Imaging fax 866-336-8352

Portsmouth

1005 Fourth St.
Portsmouth, OH 45662-4315
Claims 800-644-6292
Employer services 740-353-3419
Imaging fax 866-336-8352

Toledo

1 Government Center, Suite 1136
Toledo, OH 43604-0794
Claims 800-644-6292
Employer services 419-245-2474
Imaging fax 866-336-8352

Youngstown

242 Federal Plaza, W., Suite 200
Youngstown, OH 44503-1206
Claims 800-644-6292
Employer services 330-797-5010
Toll free 800-551-6446
Imaging fax 866-336-8352

Central Service Office

30 W. Spring St.
Columbus, Ohio 43215
Claims 800-644-6292
Imaging Fax 866-336-8352

TTY/TDD Ohio Relay Service

Statewide 800-292-4833

By calling **1-800-644-6292**, you can reach key information areas and customer service representatives ready to respond to inquiries. The number is effective nationwide, and in Canada. Automated phone services are available 24 hour a day.