

## Service offices contact information

### Customer service offices

Call your local BWC customer service office for account and claims information, as well as help managing your workers' compensation claims.

#### Cambridge

61501 Southgate Road  
Cambridge, OH 43725-9114

Claims	800-644-6292
Employer services	740-435-4210
Imaging fax	866-281-9351

#### Canton

339 E. Maple St., Suite 200  
North Canton, OH 44720

Claims	330-438-0638
Employer services	330-471-0937
Toll free	800-713-0991
Imaging fax	866-281-9352

#### Cincinnati-Governor's Hill

8650 Governor's Hill Drive, Suite 400  
Cincinnati, OH 45249-1369

Claims	800-644-6292
Employer services	513-583-4403
Imaging fax	866-281-9357

#### Cleveland

615 Superior Ave., W., Sixth Floor  
Cleveland, OH 44113-1889

Claims	216-787-3050
Employer services	216-787-3060
Toll free	800-821-7075
Imaging fax	866-336-8345

#### Columbus

30W. Spring St., 11th Floor  
Columbus, OH 43215-2256

Claims	614-728-5416
Employer services	614-728-6457
Imaging fax	866-336-8352

#### Dayton

3401 Park Center Drive, Suite 100  
Dayton, OH 45414

Claims	800-644-6292
Employer services	937-264-5217
Imaging fax	866-281-9356

#### Garfield Heights

4800 E. 131 St., Suite A  
Garfield Heights, OH 44105-7132

Claims	216-584-0100
Employer services	216-584-0115
Toll free	800-224-6446
Imaging fax	866-457-0590

#### Lima

2025 E. Fourth St.  
Lima, OH 45804-4101

Claims	800-644-6292
Employer services	419-227-4116
Imaging fax	866-336-8346

#### Mansfield

240 Tappan Drive, N., Suite A  
Ontario, OH 44906-1366

Claims	800-644-6292
Employer services	419-529-4528
Imaging fax	866-336-8350

#### Portsmouth

1005 Fourth St.  
Portsmouth, OH 45662-4315

Claims	800-644-6292
Employer services	740-353-3419
Imaging fax	866-336-8353

#### Toledo

1 Government Center, Suite 1136  
Toledo, OH 43604-0794

Claims	800-644-6292
Employer services	419-245-2474
Imaging fax	866-457-0594

#### Youngstown

242 Federal Plaza, W., Suite 200  
Youngstown, OH 44503-1206

Claims	330-797-5500
Employer services	330-797-5010
Toll free	800-551-6446
Imaging fax	866-457-0596

#### Central Service Office

30W. Spring Street  
Columbus, Ohio 43215

Claims	800-644-6292
Imaging Fax	866-336-8352

#### TTY/TDD Ohio Relay Service

Statewide	800-292-4833
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By calling **1-800-OHIOBWC**, you can reach key information areas and customer service representatives ready to respond to inquiries. The number is effective nationwide, and in Canada. Automated phone services are available 24 hour a day.