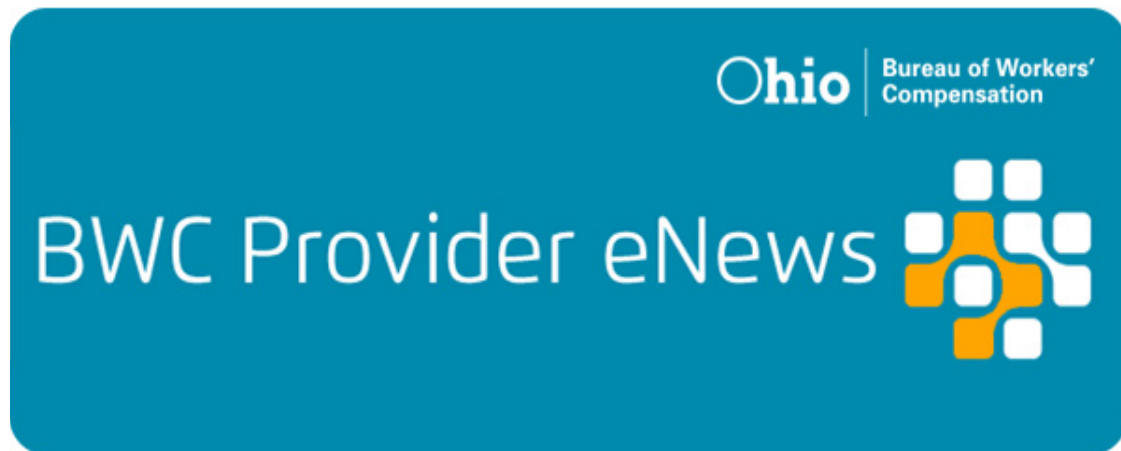


From: Ohio Bureau of Workers' Compensation
Sent: Tuesday, February 20, 2018
Subject: Provider eNews - February 2018

February 2018



It's almost here! Ohio Workers' Compensation Medical & Health Symposium, March 8 – 9

You don't want to miss our **free** 2018 Ohio Workers' Compensation [Medical & Health Symposium](#) at its new location— Greater Columbus Convention Center, 400 N. High St., Columbus.

Continuing education available for you

This world-class educational program offers you the latest information on *Comprehensive Care for an Injured Worker* as well free continuing education for these licensed providers:

- Physicians (M.D., DO, DPM and PA), approved for up to 12.75 Category 1™; *
- Nurses (CNP, LPN, RN), approved for up to 12.5 contact hours; **
- Chiropractors, 12.75 hours; ***
- Occupational therapists, approved for up to 12.5 hours;
- Physical therapists, approved for up to 12.5 hours;
- Pharmacists, approved for up to 1.1 CPE credits;
- Psychologists, approved for up to 8 hours;
- Vocational rehabilitation
 - CRC, approved for up to 11.5 hours;
 - CCM, approved for up to 12.5 hours;
 - CDMS, approved for up to 10.5 hours;

- Attorneys, approved for up to 0.5 hours.
-

* The Ohio State University Center for Continuing Medical Education (CCME) designates this live activity for a maximum of 12.75 AMA PRA Category 1 Credits. Physicians should only claim credit commensurate with the extent of their participation in the activity.

* *The Ohio Bureau of Workers' Compensation is an approved provider through the Ohio Nurses Association, an accredited approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation, (OBN-001-91) (OH-188, 1/1/2019).*

*** *This program meets Chiropractic Board CE requirements.*

You may [register](#) for the entire symposium or select individual sessions. The symposium offers sessions by speakers who are leading [international, national and state experts](#) in addiction, behavioral health, chiropractic medicine, cultural diversity, orthopedic surgery, pharmacology, physical medicine and rehabilitation, psychology, and total worker health.

New! Provider Staff Forum, March 9

We added a full-day (Friday, March 9) [Provider Staff Forum](#) track designed specifically for office support staff. This training focuses on:

- Reporting an injury (narrative v. ICD-10 code);
- Medical documentation;
- Roles of BWC/managed care organizations;
- Treatment authorizations;
- Additional allowances;
- How to avoid coding and billing errors and denials;
- The bill grievance process.

Information

For questions, call BWC's provider contact center at 1-800-644-6292, options 0-3-0 or email medsymposium@bwc.ohio.state.us. Go to the [Symposium Registration Link](#) to register. We look forward to seeing you in March!

TENS supply code change update

BWC deleted the transcutaneous electrical nerve stimulation (TENS) supply code E0735 and replaced it with A4595 effective Jan. 1, 2018. This change allows us to follow industry

standard coding for TENS supplies. It also allows us to adopt the associated Medicare fee that BWC inflates by a conversion factor of 120 percent.

In the past, the E0735 billing code included all necessary supplies, except for lead wires, that were separately billed. A4595 includes all necessary supplies, excluding lead wires **and** batteries. Those necessary supplies include electrodes, conductive gel (if necessary), alcohol wipes and other skin preparation supplies.

BWC expects a TENS provider to include a minimum quantity of supplies for inclusion in the monthly supply order. When the managed care organization (MCO) substantiates the supply need with the injured worker, for one unit of A4595, the injured worker should receive at least two packs of electrodes (four electrodes to a pack), conductive gel (if needed), and 30 TENS wipes (if needed).

A TENS provider bills with A4630. A monthly supply includes either one 9-volt battery or two AA batteries for one unit.

At this time, on the published fee schedule, there is an error with the indicated maximum units for A4595.

BWC is adjusting the maximum units for a two-lead TENS unit and a four-lead TENS unit. BWC will set the maximum unit for a two-lead TENS at **two** units per month. Two units will double the minimum quantity of supplies described above. BWC will permit a four-lead TENS unit for a maximum of **four** units per month. MCOs may authorize this quantity, effective immediately.

Beginning May 1, 2018, the professional provider fee schedule will reflect these maximum unit changes. MCOs pursuant to their responsibility to substantiate the need for and authorize TENS supplies, will notify providers monthly, when the MCOs authorize supplies for release to the injured worker.

An MCO may consider authorizing supply units beyond the maximum when the physician provides the medically necessary justification to support the additional supplies.

Information

If you have questions, please contact BWC at feedback.medical@bwc.state.oh.us.

**New workplace health and wellness program benefits
health-care employers, injured workers**

BWC launched its latest innovative initiative Feb. 1 – **Better You, Better Ohio!**[™]. This is a cost-free, health and wellness program for industry-identified smaller employers. ActiveHealth Management will offer the services.

Employer-program criteria

Many providers are health-care employers who may qualify for this program. The criteria for Ohio's workforce eligibility include employees who:

- Work for an Ohio employer with 50 or fewer employees;
- Do not offer a health and wellness program;
- Fall into high-risk industries, such as health care.

Eligible and participating workers earn monetary incentives for their participation without cost or administrative burden to employers. Better You, Better Ohio! gives workers a wealth of resources to help them take ownership of their health and well-being, including:

- Health and wellness awareness, education and training;
- Health assessments and biometric screenings for better understanding of their health and well-being;
- A member engagement website that allows them to develop health plans and track their progress to achieve their health goals;
- A state-of-the art mobile app for creating weekly action plans and getting health tips;
- Digital coaching to help them on their journey to better health.

Injured-worker referrals

If you believe this program may be helpful to your patients who have workplace injuries, have them contact their managed care organization. BWC allocated \$6 million to this initiative. Therefore, we recommend early enrollment.

To learn more about the program, visit our [Better You, Better Ohio! info page](#). Please send any questions about the program to our [email box](#).

How to recommend an additional condition

Do you know what steps to take once you identify an additional condition that BWC should evaluate in an injured worker's claim? Do you know when to request an additional condition? Do you know the importance of why we should formally evaluate additional conditions that require ongoing treatment?

Up-to-date information

Many providers don't know the answers to these questions. We designed a [one-page guide](#) that steps you through the process.

It is imperative that claims accurately reflect all diagnoses requiring ongoing care. Therefore, you should follow this process any time we have not formally considered a condition in a claim and the patient requires ongoing care that's related to the injury.

The fact sheet outlines the three simple steps necessary to request that we consider an additional diagnosis. They are:

1. Complete section III of the [Request for Medical Service Reimbursement or Recommendation for Additional Conditions for Industrial Injury or Occupational Disease \(C-9\)](#);
2. Attach evidence;
3. Establish a causal relationship.

Self-insured claims do not follow this process. The worker must request additional conditions on the [Motion \(C-86\)](#). Please send any questions to feedback.medical@bwc.state.oh.us.



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Questions? Call 1-800-644-6292
or visit us on the web www.bwc.ohio.gov



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