Reporting Workers’ Compensation Claims to Zurich

Zurich is there when you need them, offering convenient claim reporting options 24 hours a day, seven days a week. Claims can be reported as follows:

- Phone: (877) 405-9045
- Fax: (800) 622-8081
- Email: USZ_CareCenter@Zurichna.com
- https://webclaims.zurichna.com/#/claims

Non-Ohio claims should be reported directly to Zurich. Please include your Zurich policy number and indicate the (non-Ohio) state you are choosing to file the claim.

**DO NOT REPORT OHIO CLAIMS TO ZURICH OR USE THE OHIO FIRST REPORT OF INJURY FORM (FROI) FOR OUT OF STATE CLAIMS.**

For assistance, please contact the Other States Coverage Unit at 614-728-0535 or bwcotherstatescoverage@bwc.state.oh.us.

Link to more about Zurich’s claim services and managed care information:
http://www.zurichna.com/zna/claims/claims.htm
Zurich C.a.r.e.® Directory Online

New technology, especially web technology, is helping us deliver information faster and easier than before. The latest in this series of new technology has been developed by Zurich Services Corporation (ZSC) Managed Care, Workers Compensation Product Management, and Claims Automation. Now workers compensation customers, brokers, and injured workers can access the preferred provider directory of hospitals, physicians, and related services that are part of our managed care network. Gone are the days of referring to a paperback directory! The new Zurich C.a.r.e.® Directory Online provides the most updated and accurate list of providers.

[Access the C.a.r.e. Directory Now]

https://secure.zurichna.com/zus/zna.nsf/carecheck.html
Enter the Password: zurichna (lower case)
Enter Name & Address
Name 
Address 
City State MO Zip 63011

Search Distance (miles): 1 2 5 10 15 25 50
Sort Results By: Distance Name Specialty
Providers per Page: 10 25 50 100 250

Select Provider Type (if you don’t select a type, you will get all providers.)

- First Treatment Sites
- Treating Providers (TX Only)
- Occupational/Industrial Clinics
- Chiropractors
- Diagnostic Services
- Durable Medical Equipment
- General Surgery
- Hand Surgery
- Hospital: Acute Care
- Neurosurgery
- Occupational/Hand Therapy
- Orthopedic Surgery
- Pharmacy
- Physiatry
- Physical Therapy
- Other Specialties/Facilities

Find Providers Refine Further

- Email this page Print this page
**Search Criteria**
MO 63011

**Search Result**
1 provider found within 2 miles.

**Instructions**
In Missouri the employer may choose the initial treating provider.

<table>
<thead>
<tr>
<th>Provider</th>
<th>Address</th>
<th>Info *</th>
<th>Miles</th>
<th>Phone</th>
<th>Specialty</th>
<th>Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>St Lukes Urgent Care Centers</td>
<td>233 Clarkson Rd Ballwin, MO 63011</td>
<td></td>
<td>1.65</td>
<td>636-256-8644</td>
<td>Urgent Care Clinic</td>
<td>ZurichNA WC Network Coventry Integrated Network</td>
</tr>
</tbody>
</table>

Mileage calculations are "as the crow flies". For estimated driving mileage, click the map in the provider’s record.