

Reporting Workers' Compensation Claims to Zurich

Zurich is there when you need them, offering convenient claim reporting options 24 hours a day, seven days a week. Claims can be reported as follows:



Phone: (877) 405-9045



Fax: (800) 622-8081



Email: USZ_CareCenter@Zurichna.com



<https://webclaims.zurichna.com/#/claims>

Non-Ohio claims should be reported directly to Zurich. Please include your Zurich policy number and indicate the (non-Ohio) state you are choosing to file the claim.

DO NOT REPORT OHIO CLAIMS TO ZURICH OR USE THE OHIO FIRST REPORT OF INJURY FORM (FROI) FOR OUT OF STATE CLAIMS.

For assistance, please contact the Other States Coverage Unit at 614-728-0535 or bwcotherstatescoverage@bwc.state.oh.us.

Link to more about Zurich's claim services and managed care information:

<http://www.zurichna.com/zna/claims/claims.htm>



- Online Agent/Broker Services
- ※ **Online Customer Services**

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Zurich C.a.r.e.[®] Directory Online

New technology, especially web technology, is helping us deliver information faster and easier than before. The latest in this series of new technology has been developed by Zurich Services Corporation (ZSC) Managed Care, Workers Compensation Product Management, and Claims Automation. Now workers compensation customers, brokers, and injured workers can access the preferred provider directory of hospitals, physicians, and related services that are part of our managed care network. Gone are the days of referring to a paperback directory! The new Zurich C.a.r.e.[®] Directory Online provides the most updated and accurate list of providers.

[Access the C.a.r.e. Directory Now!](#)

Contact Information

Contact a Zurich representative at (800) 382-2150.

<https://secure.zurichna.com/zus/zna.nsf/carecheck.html>

Enter the Password: zurichna (lower case)



Zurich in North America

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Please enter your password to access the C.a.r.e Directory online

Sign in

[Address Search](#)[Name Search](#)[Region Search](#)[Quick Search](#)[View Archives](#)[Provider Nomination](#)[Help](#)

Enter Name & Address

Name
Address
City State Zip

You must enter a valid zip code or city and state.

Search Distance (miles): 1 2 5 10 15 25 50

Sort Results By: Distance Name Specialty

Providers per Page: 10 25 50 100 250

Select Provider Type *(If you don't select a type, you will get all providers.)*

- | | | |
|------------------------------------------------------------|----------------------------------------------------|-------------------------------------------------------|
| <input checked="" type="checkbox"/> *First Treatment Sites | <input type="checkbox"/> General Surgery | <input type="checkbox"/> Pharmacy |
| <input type="checkbox"/> Treating Providers (TX Only) | <input type="checkbox"/> Hand Surgery | <input type="checkbox"/> Physiatry |
| <input type="checkbox"/> Occupational/Industrial Clinics | <input type="checkbox"/> Hospital: Acute Care | <input type="checkbox"/> Physical Therapy |
| <input type="checkbox"/> Chiropractors | <input type="checkbox"/> Neurosurgery | <input type="checkbox"/> Other Specialties/Facilities |
| <input type="checkbox"/> Diagnostic Services | <input type="checkbox"/> Occupational/Hand Therapy | |
| <input type="checkbox"/> Durable Medical Equipment | <input type="checkbox"/> Orthopedic Surgery | |



Zurich C.a.r.e.® Directory Online

[Address Search](#)[Name Search](#)[Region Search](#)[Quick Search](#)[View Archives](#)[Provider Nomination](#)[Help](#)

Search Criteria

MO 63011

Search Result

1 provider found within 2 miles.

Instructions

In Missouri the employer may choose the initial treating provider.

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<u>Provider</u>	<u>Address</u>	<u>Info *</u>	<u>Miles</u>	<u>Phone</u>	<u>Specialty</u>	<u>Network</u>
<input type="checkbox"/> St Lukes Urgent Care Centers	233 Clarkson Rd Ballwin, MO 63011		1.65	636-256-8644	Urgent Care Clinic	ZurichNA WC Network Coventry Integrated Network

[Select all providers on this page](#)[Un-select all providers on this page](#)

Mileage calculations are "as the crow flies". For estimated driving mileage, click the map in the provider's record.

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