

2008 BWC Policy Alert

Managed Care Organization Policy Flash

December 2008

Alert # 12-2008-02 EOB 776

Reference Policy: Clarification of Appropriate Use of EOB 776

Location: <http://www.ohiobwc.com/downloads/blankpdf/MCOPolicyChapter8.pdf>

Attachment: PowerPoint Presentation Use of 776

Clarification of the appropriate application of EOB 776 as an override code

Issue: This policy alert is being provided to address inappropriate application of EOB 776 when processing bills for treatment of non-allowed, but related conditions.

EOB 776 is an override explanation of benefits code which is defined as: payment being made for a non-allowed, but related condition.

Proper application of this EOB requires that:

1. The MCO determines if reimbursement is appropriate for treatment of a condition, which is not allowed in the claim.
2. Appropriateness is to be based on an MCO's review of supportive medical documentation that validates the decision to override and process the bill for payment.
3. The MCO must document the medical evidence and the application of Miller Criteria.

Please remember that in addressing appropriate 776 EOB application refer to the MCO Policy Reference Guide, Chapter 8, Coding and Reimbursement Standards. The 776 PowerPoint is attached to provide the MCO with a resource tool for educational opportunities with the MCO staff.