

BWC Update

Safety news from the Ohio Bureau of Workers' Compensation

Don't tolerate workplace violence

The Occupational Safety & Health Administration (OSHA) defines workplace violence as any act or threat of physical violence, harassment, intimidation or other threatening disruptive behavior that occurs at the work site. Workplace violence should be a concern for employers, including those in the services industry. OSHA reports nearly two million workers are victims of workplace violence each year.

BWC recommends taking the following safety measures to ensure your work site is free from violence:

- Assess the job and environment for potential violence and security issues;
- Develop procedures and provide training on personal safety;
- Meet clients/customers in secure or public areas with high visibility;
- Require employees to report all incidents and threats.

In addition to the above procedures, BWC offers resources to inform your employees on how to properly handle incidents of workplace violence. These include:

- Workplace violence assessment/program review;
- Training courses on violence in the workplace;
- Videos and publications on controlling and reducing workplace violence.

BWC is committed to making work sites safer throughout Ohio. We also have the resources to protect your employees from other common workplace hazards such as:

- Overexertion;
- Cuts and lacerations;
- Exposure to chemicals and temperature extremes;
- Exposure to electrical shock.

More information is available about preventing injuries in the services industry by [clicking here](#).

To connect with a BWC safety consultant, call 1-866-569-7805 or email besafe@ohiobwc.com.