

BWC Update

Safety news from the Ohio Bureau of Workers' Compensation

Prevent workplace violence

The Occupational Safety & Health Administration (OSHA) defines workplace violence as any act or threat of physical violence, harassment, intimidation or other threatening, disruptive behavior that occurs at the work site. According to OSHA, nearly two million workers are victims of workplace violence each year.

Workplace violence can be a safety issue for employers and their employees and customers. That's why BWC offers resources to inform your employees on how to properly handle situations where workplace violence can occur. These include workplace violence assessment and program review as well as training courses on violence in the workplace.

BWC also offers videos, publications and other instructional tools on controlling and reducing workplace violence. These resources suggest employers:

- Train employees in customer service skills, including conflict resolution;
- Report all incidents and threats;
- Train employees on procedures to protect themselves and manage situations;
- Where feasible, provide security measures (locked doors, bullet-proof glass and cameras).

BWC is committed to making worksites safer throughout Ohio. We also have the resources to protect your employees from other common workplace hazards, such as:

- Getting caught in or between moving parts;
- Getting struck by forklifts, other equipment and falling objects;
- Cuts, lacerations and sharp object penetrations;
- Getting struck by objects.

More information is available about preventing injuries in the retail and wholesale industry by [clicking here](#).

Connect with a BWC safety consultant at 1-866-569-7805 or via email at besafe@ohiobwc.com.