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#375 Risk management: What makes a mine safety program successful?

Jenifer Lehman, PHR, Dean Harshman and Tim Renneker

Thursday, March 31, 2011
2:30 to 3:30 p.m.

Ohio Bureau of Workers Compensation

RISK MANAGEMENT 375

Tim Renneker, *Morrow Gravel*

Dean Harshman, *Hanson*




Jenifer Lehman, *Martin Marietta Materials*

What makes a Mine Safety Program successful?



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What will be covered today

Prevention – what can be done pro-actively to reduce risk exposure?
Tim Renneker – Morrow Gravel

Action – what happens if prevention fails and there is an incident?
Dean Harshman – Hanson Aggregates

Reaction – Now that the smoke has cleared what are the repercussions?
Jenifer Lehman – Martin Marietta Materials

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Prevention: Development of a Safety Culture!

1. “A buy-in” at all levels of the company; from the owner to the newest of hires. (regardless of what you believe, believe!)
2. Written policies and procedures. (no one likes to play a game where the rules are always changing - or - no one knows them)
3. Education and training on the policies and procedures. (take the time to cover the rules – and CYA!) *Don't forget to – document, document, document....*

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Prevention: Development of a Safety Culture!

4. Enforcement of all of the above through frequent audits and inspections. (internal and external – strong field presence of safety personnel)
5. A consistent disciplinary program for infractions of the Safety Rules. (three strikes you're out?)
6. The formation of an internal Safety Committee. (have a cross-section of employees participate – stay abreast of what's happening at the field level)

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Prevention: Development of a Safety Culture!

7. Frequent (if not daily) Safety Meetings. (what is our task today? How will we achieve it safely?) JSA's, S.L.A.M., Toolbox Talks...
8. Facility maintenance / Housekeeping: to include daily shift inspections *and* timely correction of any safety defects noted in the report. (a clean workplace is a safe workplace)
9. Accident/Injury notification; also to include “near misses”. Do NOT be punitive! Look at these as opportunities to examine your other facilities for similar conditions to be corrected. (lines of communication – send a memo or “safety bulletin”)

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Questions Ideas



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Action

- Prepare for the Worst / Hope for the Best
 - Serious Injury Accident
 - Unintended event
 - Trespasser
 - Flood
 - Fire
 - Etc.



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Action

- Planning / Preparation
 - Incident Reporting Program
 - Lines of reporting
 - Timeliness of reporting
 - Immediate/Emergency Response Plan
 - Care of injury
 - Protect the public
 - Protect company assets
 - Long-Term Response Plan
 - Care of injury
 - Claims management
 - Return to work plan
 - Drill, Drill, Drill



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Action

- Response
 - Injury
 - Care of injured person
 - First Responders
 - Emergency Transport
 - 15 minute notification (MSHA)
 - Fire
 - Emergency shut-down responders
 - Escorts
 - 15 minute notification (MSHA)
 - Natural Disaster
 - Flooding, Tornado, etc.
 - 15 minute notification (MSHA)
 - Media Coverage
 - Designated spokesperson
 - Pre-prepared statements



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Action

- Recovery
 - Post-incident Assessment
 - Injury
 - Injured condition updates
 - RTW plan
 - Re-entering affected area
 - Hazards effectively mitigated
 - Damage Assessment
 - Photography
 - Witness statements
 - Incident Closure
 - Follow through with insurance carrier / OBWC



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Action

- Review
 - Lessons Learned
 - What worked?
 - What didn't?
 - Plan Review
 - Strong areas?
 - Weak areas?
 - Personnel
 - Right people / Right place?
 - Drill, Drill, Drill



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Reaction

- Case Management begins IMMEDIATELY
 - Workers Compensation
 - Vehicle Accident
 - Property Damage
 - Fire
 - Flood
 - Tornado
 - WHAT ELSE????



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Reaction

- Workers Compensation
 - Communication is KEY
 - Care of injured person
 - Third Party Administrator/Insurance
 - » Know the laws in your state
 - » Take the lead in administering the claim
 - Medical Treatment facility
 - Make sure they know your expectations
 - YOUR EMPLOYEE!!!
 - » Many employers keep injured employees at arms length. KEEP IN CLOSE CONTACT!
- Vehicle Accident
 - Communication is KEY
 - Care of injured person
 - Proper damage assessment
 - Protocol (i.e. drug testing etc)
 - Expedite as quick and efficient as possible!!



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Reaction

- Property Damage
 - Fire
 
 - Flood
 
 - Tornado
 

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Reaction

- Accountability
 - Who do you hold accountable and for what?
- Profit Center
 - Ever think of Risk Management as a..... Profit Center?




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KEY POINTS

Prevention – what can be done pro-actively to reduce risk exposure?

Action – what happens if prevention fails and there is an incident?

Reaction – Now that the smoke has cleared what are the repercussions?

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