

Telemedicine and First Quarter Policy Updates

April 25, 2019

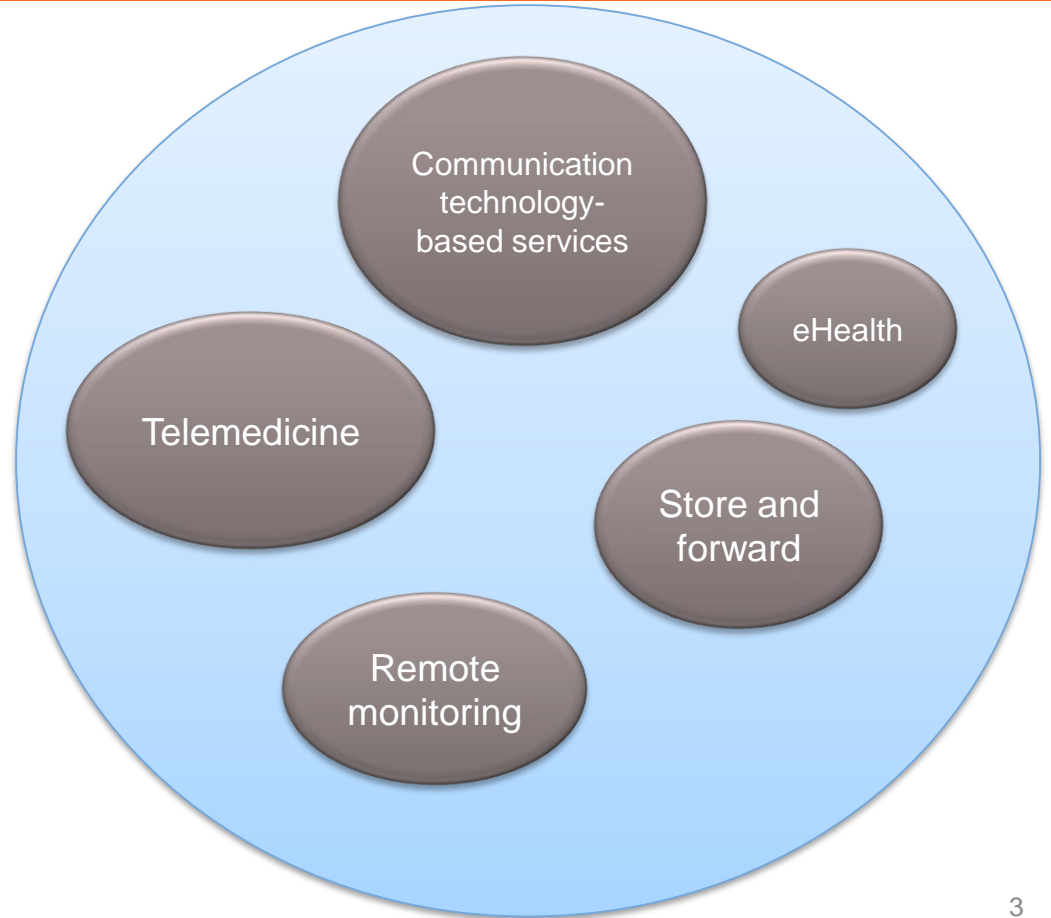
Yvette Christopher, Director of Billing and Reimbursement

Ashley Ciardelli, Professional Provider Fee Schedule Lead

Objectives

- To review and highlight BWC's payment for telemedicine
- Highlight first quarter policy updates to the Billing and Reimbursement Manual (BRM)
 - Hospital services

Telehealth



Telemedicine

- Subset of telehealth
- Requires the use of synchronous or live audio/visual conferencing
- Does not include:
 - Audio-only telephone.
 - Email or fax.
 - Store and forward.
 - Communication technology-based services.

Telemedicine Providers

- Ohio specific requirements
 - Ohio license
 - Telemedicine certificate

Telemedicine Providers

- Check state-licensure requirements
 - Reciprocity
 - May require a license in the state
- Reimbursement is contingent upon meeting licensure requirements.

BWC Telemedicine Policy

- Parameters
 - Synchronous telemedicine only as defined
 - Location of care (originating and distant sites)
 - Billing

Telemedicine Location Limits

- **Distant site:** The location of the physician or health-care provider that's providing medical services.
- **Originating site:** The location where the patient is physically located at the time when services are being performed.

BWC Telemedicine Policy

- Eligible originating sites
 - Provider office/clinic
 - Hospital
 - Nursing home
 - Private location at the employer's site
- Not eligible: Home

Telemedicine Billing Requirements

- Place of Service Code 02 – telemedicine
 - Distant-site use only
 - Originating site bills actual place of service for the location.
- Modifier-95: Synchronous telemedicine service

Telemedicine

- BRM-09 Telemedicine policy
- Originating facility fee
- 41 services on the professional provider fee schedule

Updates to the BRM

- Quarterly updates
 - Published on the last business day of each quarter
- Goal: To reformat policies into the technical format and provide ease of provider navigation
- Policies can be new, revised, reformatted or republished.

Locating BRM Policies

○ New/Revised/Updated Policies

[New/Revised/Updated Policies](#)

OhioBWC - Provider - Service: (Billing and Reimbursement Manual)

Billing and Reimbursement Manual

All BWC-certified providers should have a copy of BWC's Billing and Reimbursement Manual. The manual explains the billing procedures for medical providers, who are treating injured workers under the Health Partnership Program.

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For your convenience, you can download and print a specific chapter or the entire manual from here. To download a specific chapter, click on the chapter title. If you want to download the entire manual, click on each chapter title and download each chapter one at a time.

Additional resource - Policy alerts

BWC will periodically issue policy alerts to provide further clarification on specific policies. To download the latest policy alerts, click [here](#).

[Table of Contents](#)

[Quarterly Update Highlights](#)

[Chapter 1 - Ohio Bureau of Workers' Compensation System](#)

This chapter includes information about employer types, managed care organization roles/responsibilities, provider eligibility, reporting an injury, guidelines for treatment, coding and reimbursement, and other BWC processes and procedures.

[Presumptive approval guidelines](#)

[MCO standard prior authorization table](#)

[Medical documentation policy](#)

[MCO Directory](#)

[Chapter 2 - Services](#)

This chapter includes information about practitioners, hospitals, ambulatory surgical centers, outpatient medication, vocational rehabilitation, home health agencies, nursing homes and other BWC-certified provider services.

[Chapter 3 - Vocational Rehabilitation Services](#)

This chapter includes information about vocational rehabilitation services.

[Chapter 4 - Billing Instructions](#)

This chapter includes information about billing rules and laws, instructions for completing BWC billing forms and a guide for explanation of benefits.

[Outpatient Medication Invoice \(C-17\)](#)

[Service Invoice \(C-19\)](#)

[New/Revised/Updated Policies](#)



First Quarter Policy Updates

- Hospital Services Policy
- Timed-code Service Policy

Accessing Past Webinars

[Bureau of Workers' Compensation](#) / [Provider](#) / [Provider Publications and Videos](#) / Videos

Videos

BWC provides a number of videos to help you better understand Ohio's workers' compensation system.

[How to create an e-account](#)

[Register for future webinars](#)


The Ohio BWC 2019 OPPS Brief & Best Practices Webinar


Presented by Ohio Hospital Association's Health Economics & Policy team and the Ohio Bureau of Workers' Compensation


- [Feb. 19, 2019 webinar](#) (1 hour)
- [Webinar slides](#)

Policy Clarification on Timed Procedure Codes

- [Feb. 11, 2019 webinar](#) (20 mins.)
- [Webinar slides](#)

 File a claim

 Find a provider

 View medical bills

Other Important Resources

[Provider Publications and Videos](#)

[Provider publications](#)

Hospital Policy

- Updated to technical-policy format
- Key changes
 - Notification of emergency inpatient hospitalizations
 - Accepted bill types

Notification

- Required data elements
 - Injured worker's full name
 - Injured worker's claim number, if available
 - Date of emergency admission
 - Date of notification
 - Hospital name
 - Hospital contact name and title
 - Hospital contact phone number

Notification

- Acceptable forms of notification
 - Email
 - Fax
 - Person-to-person phone conversation
- Voice message does not satisfy the requirement.

Hospital Policy

- Electronic submission of facility bills (111 or 131)
- Bill types – hard-copy submission only
 - Late charges (01X5)
 - Replacement of prior bill (01X7)
 - Void (01X8)

Upcoming Events

Date	Title
April 26 -27	BWC's Medical and Health Symposium
May 28	Best clinical practices for opioid use
June 26	Understanding workers' compensation International Classification of Diseases coding for the provider's office
July 2	Navigating the <i>Billing and Reimbursement Manual</i> Quarterly update - Second Quarter

Questions



BWC Contacts

Contact information following today's webinar

- BWCProviderContactCenter@bwc.state.oh.us
- 1-800-477-2292
- Via chat from our website, www.bwc.ohio.gov

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efforts to detect and deter workers' compensation fraud**



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