

Ohio Bureau of Workers' Compensation March – April 2019 Self-Insured Department Workshops

On March 28 and April 2 & 3, 2019, the self-insured department held a series of workshops discussing medical bill review, fee schedules and the Billing and Reimbursement Manual. Members of BWC's medical services team participated to help explain the Fee Schedules and How to Use the Billing and Reimbursement Manual. These were held in the Garfield Heights, Governor's Hill and Pickerington offices.

The first portion of the discussion focused on the bill payment requirements and auditing requirements. OAC 4123-6-01.1 indicates rules apply to self-insured employers, mco's and QHP's, unless they specifically say otherwise. Rules that only mention MCO's apply to MCO management of state fund claims and not SI employers. Treating physicians for self-insured claims are not required to be BWC certified. The BWC certification process addresses the relationship with the MCO on state fund claims only.

OAC 4123-6-08 states that BWC shall develop, maintain and publish a provider fee schedule, and the schedule is posted as an appendix of this rule. It is also available at BWC.Ohio.Gov.

OAC 4123-16-6.2 states there can only be one physician for the same condition over the same period. There can be another attending physician for separate conditions. Exceptions to this requirement include specialists and emergency treatment.

OAC 4123-6-10 requires SI employers to pay equal or higher than the fee schedule unless otherwise negotiated. If paying lower than the fee schedule SI employers must be able to provide documentation supporting the agreement from the physician.

Providers must submit bills within one year of date of service, if a bill is submitted to another payer in error, the statute of limitations is tolled.

BWC provides a Fee schedule to look up procedure (CPT) codes and fee schedules. The Billing and Reimbursement manual provides a lot of information including presumptive approval guidelines, medical documentation, billing instructions and updated and revised medical policies. There are multiple fee schedules developed which are effective at different times throughout the year, and updated in rules. There are also professional provider fee schedules for Urgent Care, Prosthetics, Anesthesia and Therapy.

The SI Department also provided a summary of proposed regulatory changes.

1. Excess Insurance- Requiring the policies to name BWC as beneficiary in the event an SI employer defaults
2. Assessment Payments- Requiring SI Employers to pay assessments online
3. Either party can appeal a BWC determination within 14 days of receipt.

Self-Insured My Policy Page:

We are developing a single dashboard page for each employer on the BWC web. This page will provide easy access to specific policy information and links to common service offerings. The dashboard will have financial, administrative and claim information. Coming Soon!!!!

SI Employer returning to the state fund:

If all or part of an active SI employer returns to the state fund, BWC will request payroll and claim history for the previous 5 years which will be used to determine the correct employer modification rate for the new state fund policy.

Please use the new SIC92@bwc.state.oh.us email box to address any questions and provide information for any Percentage of Permanent Partial questions or issues.

We are encouraging electronic notifications or e-notice for invoices and updates. You can select to receive this notice and access your invoices as soon as they are available. Other notifications including BWC eNews and Provider eNews.