

From: Ohio Bureau of Workers' Compensation
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October 2018



Oct. 13 – 14: BWC's systems annual maintenance weekend is almost here

Here's an important reminder. BWC's website, phones, fax lines, email and other data systems will undergo an annual scheduled maintenance the weekend of Oct. 13 – 14. During the weekend maintenance, you cannot use any BWC system.

The system maintenance includes fax lines providers use to send a First Report of an Injury, Occupational Disease or Death (FROI) and medical documentation to [managed care organizations \(MCOs\)](#). By calling the appropriate MCO, you may report a FROI over the weekend.

Systems restored

All BWC systems will resume working on Monday, Oct. 15.

2019 Medical & Health Symposium is April 26, 27

New days: Friday/Saturday; new month: April!

Based on your feedback, we're holding our 2019 Medical & Health Symposium on a Friday and Saturday in April. The two-day Provider Clinical Education sessions are April 26 and 27. The Provider Staff Forum is Friday, April 26.

Who should attend?

The Provider Clinical Education track features leading state, national and international experts in workers' compensation. We've designed this track for health-care practitioners.

We recommend the Provider Staff Forum track for office staff/administrators who manage the day-to-day operations of workers' compensation processes and workflows within a health-care system or provider's office. You may submit your [suggested topics](#) by email now.

Save the dates

Mark your calendar, and plan to attend the 2019 Medical & Health Symposium. For additional information, read upcoming Provider eNews editions, and email or call us. You may also visit our website.

Email: medsymposium@bwc.state.oh.us

Phone: 1-800-644-6292, option 0-3-0

Website: www.bwc.ohio.gov

Registration opens in January 2019.

BWC continues to embrace virtual care

BWC provides telemedicine coverage to offer flexible, non-traditional alternatives for injured workers in obtaining primary or specialty care. Injured workers may experience many benefits from virtual care. These include:

- A reduction in the need to travel for primary or specialty care not available in their geographic areas.
- The convenience of a virtual visit directly at their workplace.

Fee schedule, policy

You may find the specific services reimbursable by telemedicine in the Professional Provider Fee Schedule *. These include modifier and place of service requirements.

BWC does not stipulate any geographic limitations for telemedicine. However, originating and distant-site requirements exist.

Take time to review the published telemedicine policy for these and other policy requirements in the [BWC Provider Billing and Reimbursement Manual](#).

*[Ohio Administrative Code 4123-6-08](#)



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