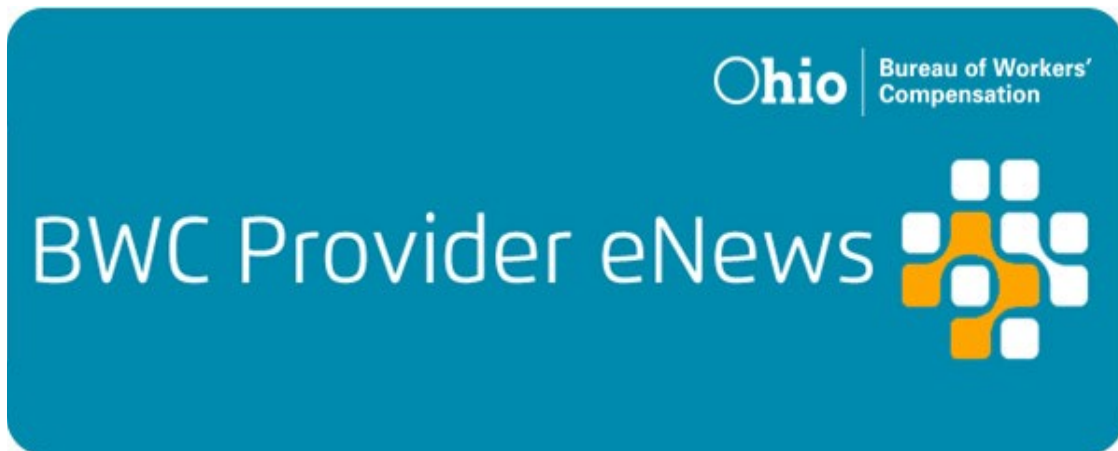


From: Ohio Bureau of Workers' Compensation
Sent: Tuesday, March 19, 2019
Subject: Provider eNews - March 2019

March 2019



Sign up for our 30-minute, clinical webinar at noon, March 26

BWC's provider webinar initiative is in full swing. View this month's topic, Treatment Guides for Lumbar Fusion, from noon to 12:30 p.m., March 26. BWC's Chief Medical Officer Terry Welsh, M.D., and Director of Medical Projects Brian Wilson, DC, are presenting. This 30-minute webinar includes time for questions.

Offers just-in time education

Our monthly provider webinar series' goal is to have a more convenient and quicker method for just-in-time education and information about clinical policies and billing topics. Click [here](#) to register now.

To quickly learn the next webinar topic, open our [website home page](#) and scroll down to the Events section on the bottom right. You'll find a fast link to the next provider webinar that we schedule on this page.

Join us at the 2019 Medical & Health Symposium, April 26 – 27

We're inviting all providers and their staff to our fourth annual Ohio Workers' Compensation [Medical & Health Symposium](#) on April 26 - 27 at the Greater Columbus Convention Center. You don't want to miss this free, world-class educational opportunity.

The symposium offers two educational tracks – provider clinical education (Friday, April 26 and Saturday, April 27) and the provider staff forum (April 26.) The symposium's theme is Comprehensive Care for an Injured Worker.

Session topics

By attending the provider clinical education track (both days), attendees will learn more about:

- BWC's medical initiatives for injured workers and providers.
- Chemical dependency hazards of health-care professionals.
- Clinician/patient collaboration and trust.
- Management of mild traumatic brain injury patients.
- Medical marijuana nationally and in Ohio.
- Opioid drug epidemic.
- Practical, effective, chiropractic best practices.

By attending the provider staff forum track (Friday only), attendees will learn more about:

- BWC's medical initiatives for injured workers and providers.
- Proper billing and reimbursement processes.
- The terms causation, maximum medical improvement, substantial aggravation and more.
- Vocational rehabilitation and transitional work programs.

Hundreds of providers and provider staff members are attending our free symposium. That's why if you or your company would like to share your products or services at our event, you may email [here](#).

For more information

[Register](#) to attend today. If you have questions, call BWC's provider contact center at 1-800-644-6292, option 0-3-0, or email medsymposium@bwc.state.oh.us. We look forward

to seeing you next month in Columbus.

BWC reimburses for naloxone

The Ohio State Medical Board's new rule effective Dec. 23, 2018, states prescribers should consider a prescription for naloxone, the lifesaving overdose antidote, once a patient reaches the 80-morphine equivalent dose (MED) limit.

Coverage details

BWC covers naloxone 4mg/0.1 ml nasal spray for those injured workers prescribed opioid drugs for their injury claims. You do not need a prior authorization for naloxone nasal spray if BWC paid an opioid prescription within the prior 60 days.

It's not a requirement for the opioid prescription to be at least 80 MED for BWC to pay for naloxone nasal spray. BWC will pay for naloxone regardless of the MED prescribed. If 60 days have passed since BWC paid for an opioid prescription, the prescriber must submit a [Request for Prior Authorization of Medication \(MEDCO-31\)](#) to have naloxone approved for payment.

For more information

Read more about opioid prescribing on our [website](#). Please email questions to [BWC pharmacy benefits](#).

Understanding provider e-accounts

As a BWC medical provider, our website allows you electronic access to injured-worker information after we provide you with a provider number in our system. [You can set up an e-account and sign in](#) to our website from the home page. Click on My Account in the upper right corner.

An e-account allows medical providers to access medical information in an injured worker's electronic claim file. We base access on the specific provider type designation in the [BWC network](#), and then the [managed care organization \(MCO\)](#) informs BWC that a specific provider is providing care in that claim. This means the claim (known as attached) must list the provider within it. MCOs may also end the attachment when it's needed. This ends secure-access privileges.

Claim-viewing security

Medical service providers not 'attached' to a claim may establish an e-account (user ID

and password) for our website. However, we restrict information-viewing levels to view only the Request for Medical Service Reimbursement or Recommendation for Additional Conditions (C-9). They may also view the Claim history profile where they can use the injured worker's Social Security number to look up multiple claims when they exist as well as past claim-examination history.

This access allows providers considering seeing a patient limited information to know if BWC has approved a consult request or other treatment. It also provides them enough information to assure they are working within the correct claim.

Note: Providers must accept the terms attesting to the need to access this information. We track electronic-account activity for auditing purposes.

Additional access

As a physician of record, provider type (medical doctor, doctor of osteopathy, chiropractor, podiatrist, psychologist, mechanotherapist and dentist), using your individual electronic account in attached claims provides you full access to all claim documents and claim notes.

E-account delegation

As one of the above provider categories, providers may [delegate their individual access](#) to their groups. When using this option, we delegate your full security level to the provider group number. Large groups may assist providers in understanding this option to allow better claim management and handling within their offices to a worker's compensation designee. Each user in a delegated e-account needs a unique user ID and password. Do not share the same one.

If you have questions about provider e-accounts, email us at feedback.medical@bwc.state.oh.us.



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Questions? Call 1-800-644-6292
or visit us on the web www.bwc.ohio.gov

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