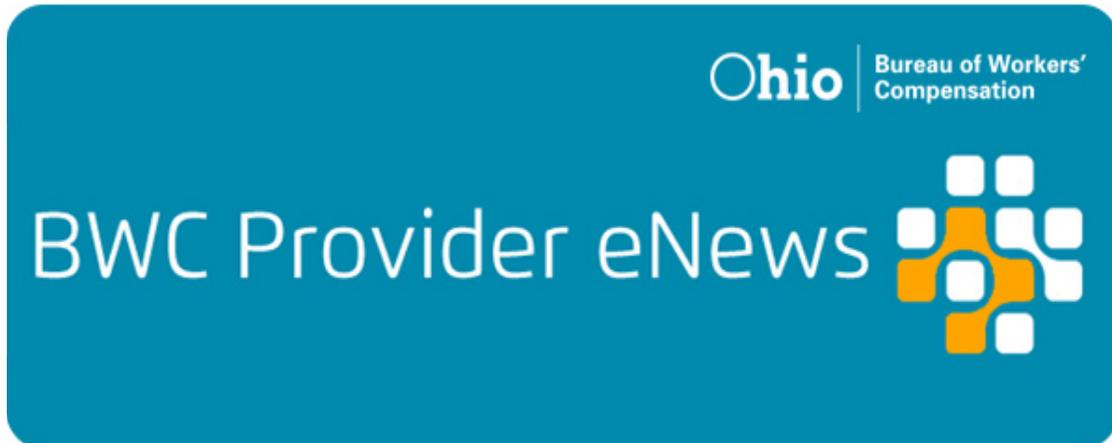


From: Ohio Bureau of Workers' Compensation

Subject: Provider eNews - June 2019

June 2019



Webinar sign up: Understanding Workers' Compensation ICD Coding for the Provider's Office at noon, June 26

You don't want to miss our coding webinar this month featuring Technical Medical Specialist Natalia Pilipchuk, RHIT, CPC, who is a registered health information technician and a certified professional coder.

What you will learn

During this informative webinar, our expert will show how BWC may differ from other payers for International Classification of Diseases (ICD) coding.

She will also review the basics for claim determination (injury description and specificity) and our coding requirements (site, laterality and seventh character.)

Other subject areas include fractures, multiple site burns, open wounds, traumatic vs. non-traumatic conditions, head injuries with and without loss of consciousness, sprains/strains and congenital vs. acquired conditions.

In addition, she will highlight coding differences between claim allowance and ICDs for billing.

Information

If you miss the live webinar, it will be on BWC's [Provider video page](#) for you to view at a more convenient time. From this page, you may also register for [future webinars](#) and view past webinars about topics such as [best clinical practices for opioid use](#), [telehealth](#), [timed procedure codes](#) and [billing and reimbursement updates](#).

[Register here](#) for the coding webinar on June 26. For more information, email our [provider contact center](#).

Registering HBAI-service providers

If you're a BWC-certified professional provider with a scope of practice to perform Health Behavior Assessment and Intervention (HBAI) services, we want to include you on our HBAI-provider referral list.

You can submit your information either to [provider relations](#) or to any [Ohio managed care organization](#).



Enhanced Care Program expands statewide

If you're a BWC-certified provider who treats knee injuries and also a physician of record for injured workers, BWC invites you to enroll in our Enhanced Care Program (ECP).

Since launching in northeast Ohio in 2015, more than 300 BWC-certified providers are now ECP providers.

The ECP is our one-of-kind pilot program for knee-only injuries that breaks down barriers that cause delays in treatment for Ohio's injured workers. The program is now available statewide, and we are recruiting providers (MDs, DOs, and DCs) to join.

What to expect

- **Simplified process:** Physicians should see a reduction in administrative burdens and paperwork that commonly add complexity and distract from providing care.
- **Improved outcomes:** This approach allows physicians broader flexibility to treat quickly – with assurance of payment – supporting better outcomes for the injured workers we mutually serve.
- **Increased reimbursement:** Physicians will receive additional compensation for the care they provide when billing specific evaluation and management codes. These codes are New Patient 99201-99205 and Established Patient 99211-99215.

We'll visit you

Contact one of BWC's directors of provider outreach to discuss program details and to schedule an onsite visit to your office:

- [Amy Goodman-Brown](#), BSN, RN, CCM, Central/South Region at 614-809-6410, or
- [Bliss Dickerson](#), BSN, RN, COHN/CM, Northeast/Northwest Region at 330-438-0534.

By allowing our providers to do what they do best – treat patients – we can improve the workers' compensation experience for Ohio's injured workers and providers.

July/August public medical meetings schedule

Our Medical & Health Division hosts quarterly meetings for BWC, managed care companies (MCOs), and/or other attendees that are open to the public.*

Quarterly meeting descriptions, dates

- The **MCO medical directors meeting** is a joint meeting chaired by our Chief Medical Officer and Chief of Medical Services. Meeting topics include current medical management issues, policies, rules and topics of importance to MCOs and BWC physician advisors. In this meeting, MCO medical directors offer insight and feedback on these topics with the goal of promoting quality services for injured workers.
 - o Next meeting: 10 a.m. – noon, July 10.
- The **MCO Quality of care committee** is a quarterly meeting co-chaired by designees from our medical division and the MCOs. The MCO co-chair and medical management nurse leadership from each MCO collaborate on the agenda. The co-chair leads discussions on all aspects of injured worker care and management.
 - o Next meeting: 1 – 3 p.m., July 10.
- The **Healthcare Quality Assurance Advisory Committee** is a stakeholders' meeting governed by Ohio Administrative Code rule [4123-6-22](#). We choose members from nominating healthcare associations named in the rule who advise BWC on overall medical quality assurance issues related to treatment, policy and procedures. They may form subcommittees for specified areas of review among other functions noted within the rule. This committee is co-chaired by our Chief Medical Officer and the Chief of Medical Services.
 - o Next meeting: 10 a.m. – noon, Aug. 14.

Meetings are in Columbus at the William Green Building, 30 W. Spring St. on level 2. If you have questions, [email here](#).

** Speaking at the meetings is limited to the agenda participants.*



Informational tips for providers

Below are two informational tips that may help you when managing a BWC patient.

Self-insuring employer list

We post a list of self-insuring employers monthly on our website. Getting to this information is easy. From our home page located at bwc.ohio.gov, go to the menu on the orange banner, click on provider in the drop-down menu, then click on Reporting Injuries. When that page opens you will see a link under number three called SI employer contact list.

If you have questions for BWC's self-insuring department, send them to SIINQ@bwc.state.oh.us.

Official Disability Guidelines rate discount

BWC's managed care organizations use the [Official Disability Guidelines \(ODG\)](#) for medically managing workplace injuries. ODG includes nationally recognized treatment and return-to-work guidelines to evaluate the necessity and/or effectiveness of medical care.

The rate we negotiated for BWC providers is \$325, a 50% savings. To subscribe, call 1-800-488-5548.



Ohio Bureau of Workers' Compensation
30 W. Spring St.
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Questions? Call 1-800-644-6292
or visit us on the web www.bwc.ohio.gov

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