

From: Ohio Bureau of Workers' Compensation
Sent: Monday, Feb. 9, 2015
Subject: Provider eNews - February 2015

BWC Provider eNews



Feb. 9, 2015

Free CMEs available during the 2015 Ohio Safety Congress & Expo

Register today

Registration is now open for physician-specific education at the 2015 Ohio Safety Congress & Expo, March 31 to April 2 at the Greater Columbus Convention Center. Search for all safety congress sessions of interest [here](#). You will need your workers' compensation policy number and your National Provider Identifier number to register.

For the first time, we're planning a full day of workers' compensation treatment education specifically for physicians and health-care professionals. These sessions will enhance your BWC knowledge base.

Physicians attending the workers' compensation medical education track on Thursday, April 2 will be eligible to receive up to 6.5 continuing medical education credits (CMEs) in Category 1™ of the American Medical Association (AMA) Physicians Recognition Award (PRA), sponsored by The Ohio State University Medical Center.

Earn up to 6.5 CMEs

8 to 9 a.m.

- Most Common Shoulder Injuries and Current Treatment Protocol
- Prevention and Control of Low Back Disorders
- Treating Post-Traumatic Stress Disorder and Depression

9:15 to 10:15 a.m.

- Putting Official Disability Guidelines™ to Work for Your Practice

10:30 to 11:30 a.m.

- Ad Infinitum Time Off Work and Treatment of Injured Workers: Good Medicine or Doctoring for

Dollars

- The Effects of Psychiatric Impairments on Work Ability

12:45 to 1:45 p.m.

- Strategic Provider Communications: How to Achieve Results

2:15 to 3:15 p.m.

- Appropriate Use of AMA Guides® for the Evaluation of Permanent Impairment for Physical Conditions
- Appropriate Use of AMA Guides to the Evaluation of Permanent Impairment for Psychological Conditions

3:30 to 5 p.m.

- Opioids for Chronic, Non-Cancer Pain: Collaboration to Reverse the Epidemic

The Ohio State University Medical Center, Center for Continuing Medical Education is accredited by the Accreditation Council for Continuing Education to sponsor continuing medical education for physicians.

The Ohio State University Medical Center designates this educational activity for a maximum of 6.5 AMA PRA category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Note: RN contact hour approval is pending for these sessions.

Resources for ICD-10 implementation nationwide: Oct. 1, 2015

BWC continues to move forward with the International Classification of Diseases, tenth revision (ICD-10) code set implementation for Oct. 1, 2015.

As providers, you're essential in providing care for Ohio's injured workers. We're implementing and adopting ICD-10 to mitigate any barriers and negative impacts we could face as a payer. In addition, our goal is to continue to provide you the best customer service possible from treatment planning to billing.

In this effort, we're sharing in upcoming issues some of the [resources available from the Centers for Medicare & Medicaid Services](#) (CMS). These may help you with the transition from ICD-9 to ICD-10.

Road to 10

For example, CMS reminds providers that the change to ICD-10 does not affect CPT coding for outpatient procedures and physician services. You also may jump start your ICD-10 transition with [Road to 10](#), an online resource built with input from providers in small practices. This resource

includes specialty references and helps providers build ICD-10 action plans tailored for their practice needs.

When to inquire about bill timing and related bill status

Were you aware that BWC offers an online tool for providers to check bill status? BWC's **Medical bill payment look-up** offers providers the ability to view bills and adjustments processed by the managed care organizations (MCOs) and/or BWC. Providers can view medical bill information such as billed amount, paid amount, bill status and related servicing-provider information.

Checking bill status online eliminates the need to call multiple MCOs and provides billing information at your fingertips without the potential of experiencing hold times.

BWC holds MCOs to strict bill timing requirements. The overall process from when an MCO receives a bill to when BWC issues a check is 21 to 30 days. Providers should see the status of the bill on BWC's website within two weeks of submission. Please allow the full processing time (30 days) before contacting an MCO or BWC regarding payment.

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