

4123-6-04.4 MCO scope of services - fee bill review and audit process.

(A) The MCO shall review all bills submitted to it for payment by a provider consistent with the MCO's previous treatment reimbursement approval/denial of the service billed, the MCO's utilization standards, the criteria set forth in rule 4123-6-25 of the Administrative Code, applicable industry standards, and the requirements of the MCO contract.

(B) The MCO shall have in place and operating a grievance hearing procedure allowing a provider, employer, or employee to grieve a disputed bill payment.

Effective: 2/1/10
Prior Effective Dates: 2/16/96