

Enhanced Care Program

What Physicians Should Know

By Amy Goodman-Brown, BSN, RN, CCM & Bliss Dickerson, BSN, RN, COHN/CM



Course Objectives

1. Explain key components of the Enhanced Care Program
2. Describe the history of the program
3. Restate the benefits of the program
4. Name the criteria for inclusion in the program
5. Recognize importance of the Official Disability Guidelines
6. Identify physician of record (POR) enrollment process

What is the Enhanced Care Program (ECP)?

Key components of the pilot program

- Physician driven model that emphasizes quality and coordination of care
- Process enabling BWC to gather better information for at-risk injured workers
- Marketplace that allows all parties to make informed, data-driven choices
- A more effectively-managed physician network based on performance/outcomes

History of the ECP

Stakeholder program

- Developed by stakeholders: business, managed care, labor, BWC, and health-care providers
- Officially rolled out in July 2015 to 16 counties of NE Ohio and has expanded statewide

Program benefits

- Improved outcomes
- Simplified process
- Increased reimbursement

ECP Benefit for Physicians

Simplified processes and improved outcomes

- Reduction in administrative burdens and paperwork with one Comprehensive Treatment Plan (ECP-TX)
- Broader flexibility to treat quickly
- Assurance of payment

Increase in reimbursement

- 15% increased reimbursement for new patient 99201-99205 and established patient 99211-99215 visit exam codes



Benefits of the ECP

- Treatment rendered more quickly resulting in earlier return to work
- Improved coordination among physicians
- Provides foundation to develop predictive analytics
- Physician agrees to be measured

Design Components

- Impact during the first 60 days of claim
- Bifurcation of legal/medical process - treatment moves forward while BWC considers additional allowances
- Collection of comorbid conditions – MCO
- Voluntary physician participation – 427 enrolled



Criteria for ECP Pilot Inclusion

1. Knee-only claim
2. State-fund employer
3. ECP-enrolled physician

(Injured worker must reside in Ohio.)

Additional Participation Criteria

Physician

- BWC-certified provider assumes POR status (MD, DO, DC)
- Agrees to all elements of the ECP addendum

Nurse Practitioner (NP) Physician Assistant (PA)

- NP/PA can carry out POR's comprehensive treatment plan
- Cannot submit ECP-TX

How Does ECP Work?

- Enhanced-Care POR evaluates the injured worker and establishes a comprehensive care plan, which addresses:
 - Allowed conditions.
 - Not yet allowed conditions involving the knee and believed to be causally related to the workplace accident.
 - Other general health issues or social factors impacting the optimal path back to work.

How Does ECP Work?

- Care plan is submitted to the MCO on the ECP-TX.
 - POR should list any additional allowance recommendations but will not have to wait to treat those conditions while it goes through the decision process.
 - Revised plans should be submitted as necessary.
- Initial care plan, POR can begin to render care before receiving MCO approval (with guarantee of compensation), if the services fall within the green sections of ODG.

How Does ECP Work?

- Treatment outside of ODG will always require MCO approval.
- POR should coordinate with the PCP if co-morbid conditions exist that impact return to work.
- BWC will not pay for treatment of co-morbid conditions.

How Does ECP Work?

- After 60 days, normal BWC policies apply.
- However, care can go beyond 60 days as long as the plan was submitted within 60 days of initial determination and is subsequently approved by the MCO.
- After the program ends, increased reimbursement will continue for open and active claims for 1 additional year.
- Audits may be conducted to verify compliance with the Enhanced-Care Provider Addendum.



Official Disability Guidelines (ODG)

- ECP encourages the POR to begin care immediately without fear of nonpayment so long as they treat within the boundaries of the ODG “green” for the allowed/alleged conditions.

Summary Points

- POR submits comprehensive care plan on ECP-TX to the MCO.
- MCO addresses the ECP-TX and returns it to the POR within 3 days (No disclaimer as long as the initial allowance order has been issued.).
- Care plan is executed and injured worker receives treatment within the care plan.
- Additional allowances are requested on ECP-TX.
- Once additional conditions are requested, further care can be approved without a disclaimer up to the point of appeal or denial (causation).

How Do Physicians Sign Up?

Complete the ECP Addendum

- Complete the addendum to your individual current BWC contract
- Submit the first 3 pages of the addendum to BWC

ECP Addendum

- Provides direction on managing ECP claims
- Call us with questions



Provider Has Enrolled Now What?

- BWC Director of Provider Outreach will provide education/support to your office/team.
- An office visit or a phone conference will be provided to assist your practice in understanding the ECP program process.



Contact BWC

Regional Director, Provider Engagement

Bliss Dickerson, BSN, RN, COHN/CM

C: 330-312-8220; Email: Bliss.D.1@bwc.state.oh.us



Questions?

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