

Provider Billing and Reimbursement Manual: 2018 Fourth Quarter Policy Updates

Jan. 29, 2019

Objectives

- Locate and understand the makeup of the *Billing and Reimbursement Manual* (BRM) policies on BWC's website
 - Learn how to navigate to the new/updated/revised policy section
 - Discuss the quarterly update process for the BRM
- Review the fourth quarter updates to the BRM policies
- Highlight BWC's Exposure and Home Health Agency policies

Polling Question

Have you accessed the BRM in the past six months to review BWC's new medical policies?

Locating the BRM

www.bwc.ohio.gov



The screenshot shows the top navigation bar of the Ohio Bureau of Workers' Compensation website. It includes a search icon, a menu icon, and a 'MY ACCOUNT' link. Below the navigation bar is a dropdown menu with the following items: Worker, Employer, Provider, Understanding the Provider Network, Reporting Injuries, Providing Medical Treatment, Understanding Medical Management, Pharmacy Benefits, Billing and Reimbursement (which is expanded to show sub-items: Find a fee schedule, Billing and reimbursement manual, ICDs for billing, and Electronic billing), Medical Strategies & Initiatives, Medical Policies, Provider Publications and Videos, and Provider Forms. At the bottom of the menu are Safety, Fraud, and Help Center.

Billing and Reimbursement Manual

All BWC-certified providers should have a copy of BWC's Billing and Reimbursement Manual. The manual explains the billing procedures for medical providers, who are treating injured workers under the Health Partnership Program.

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Additional resource - Policy alerts

BWC will periodically issue policy alerts to provide further clarification on specific policies. To download the latest policy alerts, click [here](#).

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[Chapter 1 - Ohio Bureau of Workers' Compensation System](#)

This chapter includes information about employer types; managed care organization roles/responsibilities; provider eligibility; reporting an injury; guidelines for treatment, coding and reimbursement; and other BWC processes and procedures.

[Presumptive approval guidelines](#)

[MCO standard prior authorization table](#)

[Medical documentation policy](#)

[MCO Directory](#)

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[Chapter 4 - Billing Instructions](#)

This chapter includes information about billing rules and laws, instructions for completing BWC billing forms and a guide for explanation of benefits.

[Outpatient Medication Invoice \(C-17\)](#)

[Service Invoice \(C-19\)](#)

[New/Revised/Updated Policies](#)

BRM Updates

- We typically publish policy updates on the last business day of each quarter.
 - March
 - June
 - September
 - December

BRM Content

1. Policy alerts
2. Table of Contents
3. Quarterly Update Highlights
4. Chapters (traditional)
5. Applicable links
6. New/Revised/Updated Policies

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Quarterly Update Highlights

December 2018 Revision Highlights Page

The purpose of the "Highlights Page" is to identify page revisions from the Provider Billing and Reimbursement Manual and provide brief description on those revisions.

HIGHLIGHTS		
Name	Impacted Page Number(s) from October 2018 Revision	Brief Description of Revision(s)
Cover Page		Revised Authorization Date to December 2018 Revised Release Date to December 28, 2018
Main Table of Contents	TOC-4-5	Chapter 2 revisions caused content to move to other pages.
	TOC-7	New/Revised/Updated Policies added to this section.
Chapter 2	Pages 2-1 through the end of the chapter	TOC and page updates due to policies being republished in New-Revised-Updated Policy section.
Chapter 4	Page 4-7	Updated explanation of benefit file link to version 2018.2.
New-Revised-Updated Policies (NEW Section)	BRM-12 Home Health Agency Services	Reformatted policy
	BRM-13 Caregiver Services	Reformatted policy
	BRM-14 Home and Vehicle Modifications	Reformatted policy
	BRM-15 Interpreter Services	Reformatted policy
	BRM-16 Catastrophic Case Management Plan	Reformatted policy
	BRM-17 Exposure or contact with blood or other potentially infectious materials with or without physical injury	Reformatted policy
	BRM-18 Spinal decompression therapy	Reformatted policy
	BRM-19 Smoking deterrent programs	Reformatted policy
	BRM-20 Traumatic brain injury (TBI)	Reformatted policy
	BRM-21 Applicability of medical documentation submitted by nurse practitioners, clinical nurse specialists, and physician assistants	Reformatted policy

BRM Content

- BRM chapters
 - Chapter 1: General information
 - Chapter 2: Services
 - Chapter 3: Vocational rehabilitation
 - Chapter 4: Billing instructions
- Transitioning to a technical policy format

Transitioning Policies

BWC's Provider Billing and Reimbursement Manual

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Transitioning Policies

BWC's Provider Billing and Reimbursement Manual

- VII. HOME HEALTH AGENCY SERVICES *(LOCATED IN SECTION - NEW-REVISED-UPDATED POLICIES OF THE PBRM)*
- VIII. NURSING HOME *(LOCATED IN SECTION - NEW-REVISED-UPDATED POLICIES OF THE PBRM)*
- IX. RESIDENTIAL CARE/ASSISTED LIVING FACILITY BILLING REQUIREMENTS POLICY *(LOCATED IN SECTION - NEW-REVISED-UPDATED POLICIES OF THE PBRM)*

Locating BRM Policies

○ New/Revised/Updated Policies

OhioBWC - Provider - Service: (Billing and Reimbursement Manual)

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BWC's Provider Billing and Reimbursement Manual

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Updated Policy Designation

- New
- Revised
- Reformatted
- Republished

Updated Policy Designation

BWC's Provider Billing and Reimbursement Manual

Policy Name:	Nursing Home, Residential Care and Assisted Living Facility Billing Requirements
Policy #:	BRM-01
Code/Rule Reference:	OAC 4123-6-08, 4123-6-02.2
Effective Date:	April 1, 2018
Origin:	Medical Policy
Supersedes:	All medical policies, directives and memos regarding nursing home, residential care and assisted living that predate the effective date of this policy.
History:	REVISED
Review date:	04/01/2023



❖ HOME HEALTH AGENCY SERVICES.....	BRM-12
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❖ APPLICABILITY OF MEDICAL DOCUMENTATION SUBMITTED BY NURSE PRACTITIONERS, CLINICAL NURSE SPECIALISTS, and PHYSICIAN ASSISTANTS.....	BRM-21

2018 Q4 Policy Updates

- Ten reformatted policies
 1. Caregiver services
 2. Catastrophic case-management plan
 3. Home and vehicle modifications
 4. Traumatic brain injury

2018 Q4 Policy Updates

5. Smoking deterrent programs
6. Spinal decompression therapy
7. Applicability of medical documentation by nurse practitioners, clinical nurse specialists and physician assistants
8. Interpreter services

2018 Q4 Policy Updates

9. Home health agency services
10. Exposure or contact with blood or other potentially infectious materials

Home Health Agency Services

Polling Question

- What billing form should providers use to bill for home health agency services?

Polling Question

- What billing form should providers use to bill for home health agency services?
 - CMS-1500

Home Health Agency Services

- Billing requirements
 - Billing form
 - Current Procedural Terminology vs. local level codes
 - Documentation of time-based codes

Bill submission

CMS-1500

Home Health Agency Services

- Prior authorization
- BWC enrollment and certification

Home Health Agency Services

- Home infusion
- Hospice

Billing submission	Billing codes
CMS-1500	BWC local level codes

Exposure or Contact with Blood or Other Potentially Infectious Materials with or without Physical Injury

Exposure or Contact with Blood or Other Potentially Infectious Materials

- Billing for physical injury vs. the exposure

Questions?

- Please use the chat function to submit questions.

Upcoming Webinars

Date	Title
Feb.19	2019 Outpatient Fee Schedule Brief
Feb. TBD	Timed Services
April 25	Telehealth Opportunities and Highlights of the First Quarter <i>Billing and Reimbursement Manual</i> Update

2019 Medical & Health Symposium

- Free, world-class educational opportunity for Ohio's health-care providers and staff
 - April 26 – 27
 - Greater Columbus Convention Center
 - Online registration opens in February

Questions?

Contact information following today's webinar:

- BWCPProviderContactCenter@bwc.state.oh.us.
- 1-800-644-6292.
- Via chat from our website, www.bwc.ohio.gov.

Thank you

Webinar Slides and Audio

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